

FOR IMMEDIATE RELEASE: February 5, 2001

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NASHVILLE – Labor and Workforce Development Commissioner Michael E. Magill announced today the availability of a new toll-free telephone service that provides information on training and employment services to both workers who have lost their jobs and employers in Tennessee.

“From any location in the state, you can call one number and get access to Tennessee’s workforce development services for dislocated workers,” Magill stated. “In a difficult time, you don’t want to have to call several different numbers for help. The toll-free help line will allow you to find the services you need without complication.”

The America’s Workforce Network Toll-Free Help Line, 1-877-US-2JOBS, a partnership between the Tennessee Department of Labor and Workforce Development and the U.S. Department of Labor, serves as a single telephone entry point into Tennessee’s workforce development system. It ensures that workers who lose their jobs and employers faced with workforce development challenges find the information they need.

By calling the toll-free help line, citizens will be directed to Tennessee’s Dislocated Workers Unit. Through local rapid response activities, the Dislocated Workers Unit is available to assist employers and dislocated workers when a downsizing occurs. The state’s “Rapid Response Unit” provides assistance in transitioning impacted workers into new jobs and careers.

The Toll-Free Help Line is part of a nationwide system of workforce development organizations that provides information and services to help citizens manage their careers

and employers find skilled workers. While assistance in Tennessee is currently focused on helping laid-off workers, the help line is planning to expand to include information on all workforce development services provided across the state.

Access to the Toll-Free Help Line is available in more than 140 languages and for individuals who are hearing impaired at 1-877-TTY-JOBS. The service is available during the hours of 8 a.m. to 8 p.m., both Eastern and Central Times, Monday-Friday.

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The Tennessee Department of Labor and Workforce Development is an equal opportunity employer. Auxiliary aids and services are available upon request to individuals with disabilities.

El Departamento del Trabajo y de la Fuerza Laboral es un organismo empresarial que aplica la igualdad de oportunidades. Los Servicios y ayudas auxiliares están disponibles para los individuos con impedimentos si los solicitan.